

Timberland Regional Library (TRL)
2021 470/RFP for Managed Internal Broadband Services (MIBS) & Equipment Procurement
Questions and Answers

December 9, 2020

Timberland Regional Library has plans to open two new branches in Olympia (West Olympia) and Lacey (Hawks Prairie) during the late Winter or Early Spring 2021. The exact locations are yet to be determined, but the building space estimates are around 3,000-4,500 sq ft each. These two new branches should be included in the total proposed costs for Managed Internal Broadband Services. If TRL opens any new branches during the term of the awarded contract, they can be incorporated into the contract via an amendment and/or revised quote. To ensure a fair and competitive bidding process, the deadline for submitting a bid will be extended to 28 days from today which is January 6, 2021.

December 8, 2020

Q: Will TRL grant extensions on the RFP due date?

A: In order to keep to our project management schedule, the Library cannot grant extensions to the due date at this time. However, as noted in the RFP, if the Library does not receive enough qualified bids to provide the needed services, we have the option to extend the due date at that time.

Q: What bandwidth is needed at each library for internet access?

A: The Library currently has a 500 Mb internet line to their Service Center and the branches access the internet through 100 Mb WAN connections. The Salkum branch is the only exception and it has a 50 Mb WAN connection. These speeds may be increased as needed during the term of the contracts and the potential speed range for these services could be 50 Mb – 5 G for WAN and 500 Mb – 10 G for internet.

Q: Who is the current service provider to each library?

A: Fatbeam currently provides both internet and WAN services to all library branches.

Q: Is TRL open to having multiple providers and not have all of the libraries on one network?

A: The Library recently transitioned their services to a single provider and does not seek to manage multiple providers and networks.

Q: Is TRL open to switching firewall providers (change their current technology)?

A: The Library has signed a contract and intends to purchase the Cisco Firepower 2130 in the 2021 program year. They are not open to other firewall providers and technology at this time.