

Behavior Expectations

Timberland Regional Library (TRL) is committed to providing all patrons a pleasant library environment and to equipping staff to provide quality service.

When using the library you may expect to:

- Receive fair, courteous, and equitable treatment
- Ask library staff for help; they are here to assist you
- Provide TRL your suggestions about how we can improve our services, collections and facilities

When using the library you are expected to:

- Respect established policies and procedures for using library services
- Respect the rights and privacy of other library patrons and staff
- Be responsible for the selection choices of your own minor children
- Be responsible for the safety, well being and conduct of children or other dependents in your charge
- Avoid behavior that disrupts the business of the library or its use by others
- Comply with directions from staff

Disruptive behaviors are prohibited, and include, but are not limited to:

- Blocking aisles, sidewalks, entrances and pathways
- Sleeping or camping on library property
- Disruptive use of cell phones, CD players or other electronic devices
- Soliciting or pan-handling on library property
- Unhygienic conditions, including odor
- Unattended animals on library property
- Bringing an animal, other than service dogs, or service dogs in training, into the library; service dogs must remain with their handler at all times when visiting libraries
- Harassment or inappropriate personal comments
- Other behaviors that might cause a disruption

Anyone engaging in disruptive behaviors will be directed to leave the library with or without warning depending on the nature of the offense. Repeat violations will result in longer trespass and suspension of privileges at the discretion of the Executive Director.

Anyone who engages in illegal activities may be immediately trespassed from all TRL premises (Libraries and Service Center) and services suspended without prior warning. Law enforcement will be contacted.

Due Process

A person excluded from the use of the library building, property and/or services may request in writing, within seven (7) days of notice of trespass, that the Executive Director reconsider such a decision and present evidence to the Executive Director regarding the factual basis for the exclusion. TRL Code of Conduct Policy & *RCW 27.12.290*.

Violators may be excluded.

For more information or questions, refer to your local branch.

